



of Florida
1025 Laurel Oak Road
Voorhees, NJ 08043

New Port Richey, City of
5919 Main St
New Port Richey, FL 34652-2715



RE: Notice of Mailing to New Port Richey Homeowners

Dear

We are writing to you as a municipal leader in the New Port Richey area to inform you of our upcoming mailing and educational efforts.

As you may know, most New Port Richey homeowners are not aware that they are responsible for the water line running through their property. American Water Resources of Florida will soon send a letter to New Port Richey residents, informing them of their service line maintenance responsibility. The mailing will explain that: (i) normal wear and tear can cause water line leaks, (ii) homeowners are responsible for making the necessary repairs, and (iii) repairs can cost thousands of dollars. The Water Line Protection Program offered by American Water Resources of Florida provides homeowners with an optional means to affordably protect themselves from the expense and aggravation of service line repairs.

Please be assured that this letter explains that our programs are offered by American Water Resources of Florida and that we are independent of New Port Richey.

In case New Port Richey homeowners have questions about American Water Resources of Florida, below is a list of key information:

- American Water Resources of Florida is a subsidiary of American Water, which has served homeowners for over 127 years.
- Servicing over one million customer contracts nationwide.
- American Water Resources of Florida will only use licensed, New Port Richey area contractors for repairs.
- We have been selected by the New York City Water Board as their official service line protection provider.
- Over 90% of our customers are very satisfied with the overall value of our program.

In addition, New Port Richey can partner with American Water Resources to jointly educate homeowners in your area about their service line responsibilities and programs available to protect them from any unexpected service line repair bills. If your city is interested in partnering with us and receiving a licensing fee, we would provide you with a turn-key program that requires minimal effort by your city.

For additional information about AWR, our programs, or how to partner and create a new revenue stream, please visit www.AWRofFL.com/info, contact me at BarbaraB@amwater.com or 856-359-2794.

Respectfully,

Barbara Boyarsky
Vice President and General Manager
American Water Resources of Florida
1025 Laurel Oak Road, Voorhees, NJ 08043
856-359-2794