2016 City of New Port Richey Development Department Comment Card

The City of New Port Richey values views and feedback on the services we provide. We have produced this Comment Card to find out how you think we are doing. Please take a few minutes to complete the card. You can fill it anonymously but if you want someone to contact you, please provide your information below. Thanks!

Please select the option that most closely applies to you:
☐ Engineer/Architect ☐ Builder ☐ Developer ☐ Owner ☐ Other (specify _____)

1. Please rate your **overall satisfaction** with the following services provided by the Development Department:

How Satisfied Are You With:		*Good*	*Neutral*	*Poor*	*Don't Know*
A.	Permitting services				
B.	Zoning services				
C.	Inspection services				

2. If you have comments regarding the **permit counter**, please answer the following: (otherwise, skip to next question)

		Strongly Agree	*Agree*	*Neutral*	*Disagree*	*Strongly Disagree*
A.	You were greeted quickly and courteously					
B.	Staff clearly answered your questions					
C.	You had a chance to ask follow up questions, as needed					
D.	Staff explained the next steps in the process					

3. If you have comments regarding **plan review**, please answer the following: (otherwise, skip to the next question)

		Strongly Agree		*Neutral*	*Disagree*	*Strongly Disagree*
A.	Redline comments were easy to understand					
B.	Reviewers explained comments & answered questions clearly					
C.	Review time lines were met					

4. If you have comments regarding **inspections**, please answer the following: (otherwise, skip to the next question)

		Strongly Agree	*Agree*	*Neutral*	*Disagree*	*Strongly Disagree*
A.	Inspectors were courteous during inspections					
B.	Inspectors explained required corrections clearly					
C.	Inspectors answered all questions					

5. If you have comments regarding **zoning**, please answer the following:

		Strongly Agree	*Agree*	*Neutral*	*Disagree*	*Strongly Disagree*
A.	Staff was courteous during meetings/calls					
B.	Staff explained Code requirements clearly					
C.	Staff answered all questions					

Other comments you would like to provide:

_____

_____

_____

Optional information, if you would like to be contacted:
Name :_____ Email Address: _____ Phone #: _____

Please fold and return your completed survey to the department's survey box…*Thank you!*